



Australian Government

Ombudsman
Western Australia



Health and Disability Services
Complaints Office



Equal Opportunity Commission



COMPLAINT HANDLING AGENCIES

Do you have a complaint about:

A business service or product?

Consumer Protection: 1300 304 054 or consumer@dmirs.wa.gov.au

Unlawful discrimination, sexual or racial harassment?

Equal Opportunity Commission: (08) 9216 3900 or eoc@eoc.wa.gov.au

A health, mental health or disability service provider on Island or mainland?

Health and Disability Services Complaints Office: (08) 6551 7600 or mail@hadsco.wa.gov.au

A Western Australian Government agency or your local government (Shire)?

Ombudsman WA: (08) 9220 7555 or mail@ombudsman.wa.gov.au

If you have not been able to resolve it with the business or agency concerned, speak to us. We may be able to help and our services are free.

Services provided by these agencies to the Indian Ocean Territories are fully funded by the Australian Government through the Department of Infrastructure, Transport, Regional Development and Communications.

您是否有关于以下方面的投诉:

商业服务或产品?

消费者保护(Consumer Protection): 1300 304 054
或 consumer@dmirs.wa.gov.au

非法歧视, 性骚扰或种族骚扰?

均等机会委员会(Equal Opportunity Commission):
(08) 9216 3900 或 eoc@eoc.wa.gov.au

岛屿或大陆上的卫生、心理健康或残疾服务提供者?

健康与残疾服务投诉办公室(Health and Disability Services Complaints Office): (08) 6551 7600
或 mail@hadsco.wa.gov.au

西澳大利亚州政府机构?

当地郡政府?

西澳大利亚州申诉专员(Ombudsman Western Australia):
(08) 9220 7555 或 mail@ombudsman.wa.gov.au

我们的服务是免费的。

Anda ada aduan tentang:

Perkhidmatan atau produk perniagaan?

Perlindungan Pengguna (Consumer Protection):
1300 304 054 atau consumer@dmirs.wa.gov.au

Diskriminasi melanggar undang-undang, gangguan seksual atau perkauman?

Suruhanjaya Peluang Setara
(Equal Opportunity Commission)
(08) 9216 3900 atau eoc@eoc.wa.gov.au

Pembekal perkhidmatan kesihatan, kesihatan otak, atau perkhidmatan orang kurang upaya di Pulau Krismas atau tanah besar Australia?

Pejabat Aduan Perkhidmatan Kesihatan dan Kurang Upaya
(Health and Disability Services Complaints Office):
(08) 6551 7600 atau mail@hadsco.wa.gov.au

Agensi Kerajaan Australia Barat?

Shire kerajaan tempatan?

Ombudsman Australia Barat
(Ombudsman Western Australia):
(08) 9220 7555 atau mail@ombudsman.wa.gov.au

Khidmat kami percuma.