



Australian Government

Ombudsman  
Western Australia



Health and Disability Services  
Complaints Office



Equal Opportunity Commission



# COMPLAINT HANDLING AGENCIES

## Do you have a complaint about:

### **A business service or product?**

Consumer Protection: 1300 304 054 or [consumer@dmirs.wa.gov.au](mailto:consumer@dmirs.wa.gov.au)

### **Unlawful discrimination, sexual or racial harassment?**

Equal Opportunity Commission: (08) 9216 3900 or [eoc@eoc.wa.gov.au](mailto:eoc@eoc.wa.gov.au)

### **A health, mental health or disability service provider on Island or mainland?**

Health and Disability Services Complaints Office: (08) 6551 7600 or [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)

### **A Western Australian Government agency or your local government (Shire)?**

Ombudsman WA: (08) 9220 7555 or [mail@ombudsman.wa.gov.au](mailto:mail@ombudsman.wa.gov.au)

If you have not been able to resolve it with the business or agency concerned, speak to us. We may be able to help and our services are free.

Services provided by these agencies to the Indian Ocean Territories are fully funded by the Australian Government through the Department of Infrastructure, Transport, Regional Development and Communications.

## **APAKAH AWAK ADA KOMPLEN MENGENAI:**

Perkhidmatan atau produk perniagaan?

Perlindungan Pengguna (Consumer Protection):

1300 304 054 atau [consumer@dmirs.wa.gov.au](mailto:consumer@dmirs.wa.gov.au)

Diskriminasi yang tak senonoh, seksual dan gangguan kaum?

Komisen peluang yang sama (Equal Opportunity Commission):

(08) 9216 3900 atau [eoc@eoc.wa.gov.au](mailto:eoc@eoc.wa.gov.au)

Kesihatan, kesihatan jiwa atau kecacatan service provider di pulu atau pulu besar?

Kesihatan dan ofis komplek perkhidmatan kecacatan (Health and Disability Services Complaints Office): (08) 6551 7600 atau [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)

Ajensi Pemerintah Western Australia? Shire setempat?

Ombudsman Australia Barat (Ombudsman Western Australia):

(08) 9220 7555 atau [mail@ombudsman.wa.gov.au](mailto:mail@ombudsman.wa.gov.au)

Pelayanan kami free.