

Regional Awareness and Accessibility Program

MEDIA RELEASE

15 March 2021

Ombudsman strengthening links in the regions

Staff from the offices of the Ombudsman and the Energy and Water Ombudsman will be visiting Northam and Merredin from 29 to 31 March 2021.

The visit is an integral part of the office's Regional Awareness and Accessibility Program, which is intended to ensure awareness and accessibility to our services by regional and Aboriginal Western Australians.

Western Australian Ombudsman Chris Field said that improving awareness of the office's services, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the regions," Mr Field said.

The events taking place in Northam and Merredin include:

- Information stall and complaint clinics where members of the public can bring their concerns to us (that have not been able to be resolved directly with public authorities or providers of energy and water services);
- Meetings with the Aboriginal community; and
- Visits to, and liaison with, public authorities and community organisations.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

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