

Speak to an Ombudsman and other agencies in Carnarvon

Do you have a complaint about:

- A State Government agency?
- A local government (your city, town or shire)?
- Your electricity, gas or water provider?
- Your phone or internet provider?
- A financial firm (eg banking and insurance)?
- A health, mental health or disability service provider?
- Unlawful discrimination, sexual or racial harassment?

If you have not been able to resolve your complaint, you can speak directly with officers from the Western Australian Ombudsman, Energy and Water Ombudsman, Telecommunications Industry Ombudsman, Australian Financial Complaints Authority, Health and Disability Services Complaints Office and Equal Opportunity Commission.

Our services are **FREE**.

Drop-in clinics

Bring your complaint to us and tell us about your concerns:
(No appointment necessary)

Wednesday 6 September: 3.00 – 5.00pm

Gwoonwardu Mia Aboriginal Heritage & Cultural Centre
146 Robinson St, Carnarvon

Friday 8 September: 9.00 – 11.00am

Carnarvon Yacht Club
3 West St, South Carnarvon

For further information, call **1800 117 000**
or email communications@ombudsman.wa.gov.au

Please let us know if you have any accessibility or communication needs.



Telecommunications
Industry
Ombudsman

