Aboriginal service providers, Elders and community members to

Ombudsman Information Sessions in Northam and Merredin

Having difficulty resolving complaints for clients? Not sure what to do next?

If you have not been able to resolve it for them, come to a free information session with short presentations by independent agencies about what they can do to assist:

- Ombudsman Western Australia
- Energy and Water Ombudsman Western Australia
- Commonwealth Ombudsman
- Health and Disability Services Complaints Office
- Equal Opportunity Commission

At the event, you will also be able to speak directly with staff from each agency and collect complaint handling information resources.

## **Northam**

Date: Tuesday 30 March 2021

Time: 12:00pm – 2:00pm

Location: Bridgeley Community

Centre

91-93 Wellington Street

## Merredin

Date: Wednesday 31 March 2021

Time: 11:00am - 1:00pm

Location: Merredin Community

Resource Centre
110 Barrack Street

Light lunch provided

For further information or to secure a place at this event call 1800 117 000 or email communications@ombudsman.wa.gov.au



