

# Ombudsman and other agencies visit Karratha, Roebourne & Hedland

Do you have a complaint about:

- A State Government agency?
- A local government (your city, town or shire)?
- Your electricity, gas or water provider?
- A health, mental health or disability service provider?
- Unlawful discrimination, sexual or racial harassment?
- A freedom of information request?
- Housing, motor vehicles, scams or rip offs?

If you have not been able to resolve your complaint, you are invited to speak directly with officers from the Western Australian Ombudsman, Energy and Water Ombudsman, Health and Disability Services Complaints Office, Equal Opportunity Commission, Office of the Information Commissioner (WA), Consumer Protection and the Aboriginal Legal Service.

Our services are **FREE**.

## Drop-in clinics

Bring your complaint to us or speak to us about your concerns:  
*(No appointment necessary)*

### Karratha

When: Monday 15 May 3.00pm - 5.00pm  
Where: Welcome Lotteries House, 7 Morse Court

### Roebourne

When: Tuesday 16 May 3.00pm - 5.00pm  
Where: Ngurin Cultural Centre, Roe Street

### Port Hedland

When: Wednesday 17 May 3.30pm – 5.00pm  
Where: Gratwick Hall, Port Hedland Civic Centre, 13 McGregor Street

### South Hedland

When: Friday 19 May 9.30am – 11.00am  
Where: Wangka Maya Language Centre, 67 Throssell Road

For further information, call **1800 117 000**  
or email [communications@ombudsman.wa.gov.au](mailto:communications@ombudsman.wa.gov.au)

