



# Ombudsman Western Australia

Are you having problems  
with a Western Australian

... Government agency,  
... local government (cities & shires),  
... university or  
... electricity, gas or water services provider?

If you can't fix it with them,  
talk to us. Our help is **free**.

Phone **(08) 9220 7555** Freecall **1800 117 000**  
(free from landlines)



**It's OK to complain. We're here to help**

 Interpreter 131 450  National Relay Service - Quote 08 9220 7555  
TTY 133 677 • Voice-only (speak and listen) 1300 555 727 • SMS Relay 0423 677 767

Email [mail@ombudsman.wa.gov.au](mailto:mail@ombudsman.wa.gov.au) • Website [www.ombudsman.wa.gov.au](http://www.ombudsman.wa.gov.au)