

Regional Awareness and Accessibility Program

MEDIA RELEASE

17 April 2023

Ombudsman strengthening links in the regions

Staff from the offices of the Ombudsman and the Energy and Water Ombudsman will be visiting Karratha, Roebourne and Port Hedland in the West Pilbara Region from 15 to 19 May 2023.

The visit is an integral part of the office's Regional Awareness and Accessibility Program, which is intended to ensure awareness and accessibility for regional and Aboriginal Western Australians to the services of:

- Ombudsman Western Australia;
- Energy and Water Ombudsman;
- Health and Disability Services Complaints Office,
- Equal Opportunity Commission,
- Consumer Protection;
- Aboriginal Legal Service; and
- Office of the Information Commissioner (WA).

Western Australian Ombudsman Chris Field said that improving awareness of the office's services, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the regions," Mr Field said.

The events taking place in Karratha, Roebourne and Port Hedland include:

- Drop-in clinics where members of the public can bring their complaints;
- Meetings with the Aboriginal community; and
- Visits to, and liaison with, public authorities and community organisations.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

Media contacts

Rebecca Poole
Tel: 08 9220 7555
Email: media@ombudsman.wa.gov.au

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Energy & Water Ombudsman
Western Australia

