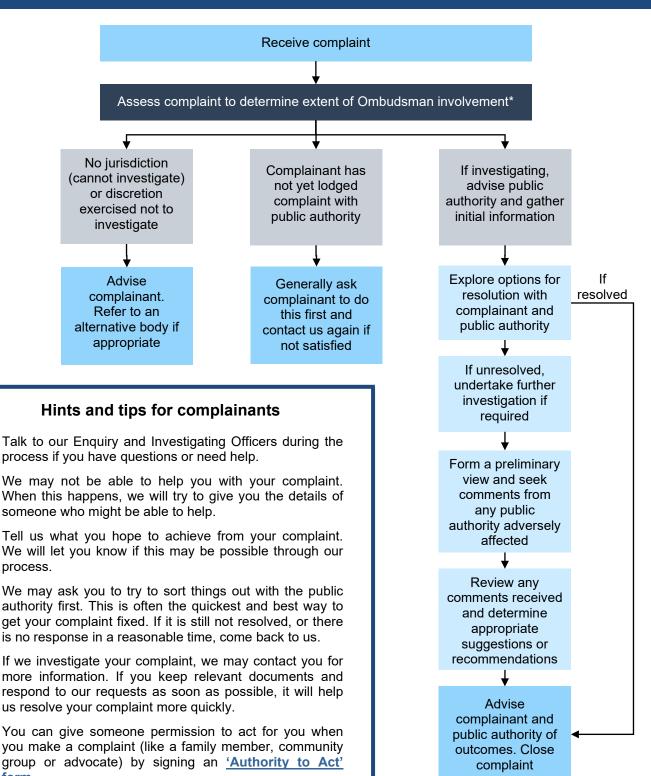
Ombudsman Western Australia

INFORMATION SHEET

Ombudsman's complaint resolution process Information for complainants





^{*} For a full explanation of the assessment process, see the Ombudsman's information sheet *How we assess complaints*

Remember, the Ombudsman is independent and does not act for either party.