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## MEDIA RELEASE

## 24 May 2021

## Western Australian Ombudsman visit to the Indian Ocean Territories

Staff from the office of the Western Australian Ombudsman will be visiting the Indian Ocean Territories from 15 to 25 June 2021. The visit is being undertaken in collaboration with staff from the Health and Disability Services Complaints Office, the Equal Opportunity Commission and the Department of Mines, Industry Regulation and Safety (Consumer Protection).

Western Australian Ombudsman Chris Field said that improving awareness of the office's services and strengthening relationships with communities were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to people living and working in the Indian Ocean Territories," Mr Field said.

Staff from the agencies will visit the Cocos (Keeling) Islands from 15 to 18 June and Christmas Island from 18 to 25 June, and events will include:

- Drop-in clinics where members of the public can find out about our services and bring their concerns to us (that have not been able to be resolved directly with public authorities); and
- Visits to, and liaison with, public authorities and community organisations.

For details of events for the visit, please go to: <u>https://www.ombudsman.wa.gov.au/Publications/News.htm</u>

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