

# Regional Awareness and Accessibility Program

## MEDIA RELEASE

Friday 10 June 2016

## Western Australian Ombudsman strengthening links in the Pilbara and the Kimberley

Staff from the offices of the Western Australian Ombudsman and the Western Australian Energy and Water Ombudsman will be visiting Karratha, Roebourne and South Hedland from 20 – 24 June 2016 and Broome from 29 June – 1 July 2016.

The visit is an integral part of the office's Regional Awareness and Accessibility Program (**the Program**), which is intended to ensure awareness and accessibility to our services by regional and Aboriginal Western Australians.

Western Australian Ombudsman Chris Field said that improving awareness of the offices, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the region," Mr Field said.

The events taking place in Karratha, Roebourne, South Hedland and Broome include:

- Complaint clinics where members of the public can bring their concerns to us (that have not been able to be resolved directly with public authorities or providers of energy and water services);
- Meetings with Aboriginal community members; and
- Visits to, and liaison with, public authorities and community groups.

For details of events for the Pilbara and Kimberley visit:

[www.ombudsman.wa.gov.au/CPS\\_Info/RAAP.htm](http://www.ombudsman.wa.gov.au/CPS_Info/RAAP.htm)

### Media contacts

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