

# Energy and Water Ombudsman Western Australia

## Structure and Management

Direct operational dispute resolution services are provided by a team of staff reporting to the Western Australian Ombudsman in his role as Energy and Water Ombudsman. Specialist investigations services, as well as the review of disputed decisions, are provided for complex complaints through senior investigation staff of the Western Australian Ombudsman's office. Executive and Business services, including IT and communications, are provided through the Executive and Business Services Division of the Western Australian Ombudsman.

The structure for each of these services is shown below:

