



Ombudsman
Western Australia



Health and Disability Services
Complaints Office

Equal Opportunity Commission



Australian Government

COMPLAINT HANDLING AGENCIES VISIT THE ISLAND

Do you have a complaint about:

A business service or product?

Unlawful discrimination, sexual or racial harassment?

A health, mental health or disability service provider on Island or mainland?

A Western Australian Government agency?

A local government (shire)?

If you have not been able to resolve it with them, you are invited to speak with visiting representatives from our agencies. Our services are free.

Come and talk to us

Christmas Island Recreation Centre
Saturday 19 June 11am - 3pm

Community Resource Centre
Tuesday 22 June 11am - 3pm

Thursday 24 June 6.30 - 8pm

Free community BBQ

Contact us before we visit

Consumer Protection: 1300 304 054 consumer@dmirs.wa.gov.au

Equal Opportunity Commission: (08) 9216 3900 eoc@eoc.wa.gov.au

Health and Disability Services Complaints Office:
(08) 6551 7600 mail@hadsco.wa.gov.au

Ombudsman WA: (08) 9220 7555 mail@ombudsman.wa.gov.au

Services provided by these agencies to the Indian Ocean Territories are fully funded by the Australian Government through the Department of Infrastructure, Transport, Regional Development and Communications.

投诉处理机构造访我岛

您是否有关于以下方面的投诉:

商业服务或产品?

非法歧视, 性骚扰或种族骚扰?

岛屿或大陆上的卫生、心理健康或残疾服务提供者?

西澳大利亚州政府机构?

当地郡政府?

如果他们无法帮您解决问题, 请与我们机构的访问代表交谈。

我们的服务是免费的。

来和我们聊一聊

圣诞岛活动中心 (Christmas Island Recreation Centre)

6月19日星期六, 上午11点至下午3点

社区资源中心 (Community Resource Centre)

6月22日星期二, 上午11点至下午3点

6月24日星期四, 晚上6点30至8点

免费社区烧烤

请在我们造访之前就与我们取得联系

消费者保护 (Consumer Protection): 1300 304 054

或 consumer@dmirs.wa.gov.au

均等机会委员会 (Equal Opportunity Commission):

(08) 9216 3900 或 eoc@eoc.wa.gov.au

健康与残疾服务投诉办公室 (Health & Disability Services Complaints Office):

(08) 6551 7600 或 mail@hadsco.wa.gov.au

西澳大利亚州申诉专员 (Ombudsman Western Australia):

(08) 9220 7555 或 mail@ombudsman.wa.gov.au

AGENSI PENERIMA ADUAN MENGUNJUNGI PULAU KRISMAS

Anda ada aduan tentang:

Perkhidmatan atau produk perniagaan?

Diskriminasi melanggar undang-undang, gangguan seksual atau perkataan?

Pembekal perkhidmatan kesihatan, kesihatan otak, atau perkhidmatan orang kurang upaya di Pulau Krismas atau tanah besar Australia?

Agensi Kerajaan Australia Barat?

Shire kerajaan tempatan?

Jika belum dapat menyelesaikan masalah, sila bercakap dengan wakil agensi kami yang datang melawat. Khidmat kami percuma.

Datanglah untuk bercakap dengan kami

Christmas Island Recreation Centre

Sabtu 19 Jun 11 pagi - 3 petang

Community Resource Centre

Selasa 22 Jun 11 pagi - 3 petang

Khamis 24 Jun 6.30 - 8 malam BBQ komuniti percuma.

Hubungi kami sebelum kami datang

Perlindungan Pengguna (Consumer Protection):

1300 304 054 atau consumer@dmirs.wa.gov.au

Suruhanjaya Peluang Setara (Equal Opportunity Commission):

(08) 9216 3900 atau eoc@eoc.wa.gov.au

Pejabat Aduan Perkhidmatan Kesihatan dan Kurang Upaya

(Health and Disability Services Complaints Office):

(08) 6551 7600 atau mail@hadsco.wa.gov.au

Ombudsman Australia Barat (Ombudsman Western Australia):

(08) 9220 7555 atau mail@ombudsman.wa.gov.au