



Australian Government

Ombudsman  
Western Australia



Health and Disability Services  
Complaints Office

Equal Opportunity Commission



# COMPLAINT HANDLING AGENCIES VISIT THE ISLANDS

Do you have a complaint about:

A business service or product?

Unlawful discrimination, sexual or racial harassment?

A health, mental health or disability service provider on Island or mainland?

A Western Australian Government agency?

A local government (shire)?

If you have not been able to resolve it with them, you are invited to speak with visiting representatives from our agencies. Our services are free.

## Come and talk to us

Wednesday 16 June

11am - 3pm

West Island Community Resource Centre

Thursday 17 June

8.30am-12.30am

Home Island Cyclone Shelter

## Contact us before we visit

Consumer Protection: 1300 304 054 [consumer@dmirs.wa.gov.au](mailto:consumer@dmirs.wa.gov.au)

Equal Opportunity Commission: (08) 9216 3900 [eoc@eoc.wa.gov.au](mailto:eoc@eoc.wa.gov.au)

Health and Disability Services Complaints Office:

(08) 6551 7600 [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)

Ombudsman WA: (08) 9220 7555 [mail@ombudsman.wa.gov.au](mailto:mail@ombudsman.wa.gov.au)

Services provided by these agencies to the Indian Ocean Territories are fully funded by the Australian Government through the Department of Infrastructure, Transport, Regional Development and Communications.

## PEMBERITAHUAN KOMPLEN KEPADA AJENSI YANG NAK BERKUNJUNG KE PULU

### APAKAH AWAK ADA KOMPLEN MENGENAI:

Perkhidmatan atau produk perniagaan?

Diskriminasi yang tak senonoh, seksual dan gangguan kaum?

Kesihatan, kesihatan jiwa atau kecacatan service provider di pulu atau pulu besar?

Ajensi Pemerintah Western Australia?

Shire setempat?

Bila awak belum dapat menyelesaikan dengan mereka, awak diundang untuk bercakap dengan wakil dari agensi kami. Pelayanan kami free.

### Jumpa dan cakaplah dengan kami

Rabu 16 Jun 11 pagi – 3 sore West Island Community Resource Centre

Khamis 17 Jun 8.30 pagi – 12.30 siang Home Island Cyclone Shelter

### Hubungi kami sebelum kami datang

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