



# It's OK to complain We're here to help

Have you got a problem with a  
**government service, local council,  
university or energy or water provider?**

This includes schools, TAFEs, hospitals, child protection and housing.



## Call the Ombudsman

We will look at your complaint and tell you how we can help. It's OK to ask someone you trust to support you.



**You can call us on 9220 7555**  
or make a free call from a landline to 1800 117 000

Please tell us if you need an interpreter.

You can also email us at [mail@ombudsman.wa.gov.au](mailto:mail@ombudsman.wa.gov.au)