

# Performance Management Framework

## Relationship to government goals

The Ombudsman's office supports the goal of open, effective government as shown below.

Government goal	Desired outcomes of the Ombudsman's office	Services provided by the Ombudsman
To govern for all Western Australians in an open, effective and efficient manner that also ensures a sustainable future.	The public sector of Western Australia is accountable for, and is improving the standard of, administrative decision-making, practices and conduct.	Investigation of complaints about the administrative actions of public sector organisations.
	Confidence that telecommunication interceptions are conducted in accordance with statutory provisions.	Inspection of eligible authorities to ensure compliance with statutory provisions when they intercept telecommunications.

## Shared services with other agencies

The Ombudsman's office is co-located with the Office of the Public Sector Standards Commissioner, the Office of Health Review and the Freedom of Information Commissioner. The Business Services section of the office is shared with the Office of the Public Sector Standards Commissioner. The shared arrangements of business services also provide reception and other services for the Office of Health Review, the Commonwealth Ombudsman and the Information Commissioner under a Memorandum of Understanding.