

Integrity in decision making Checklist for Public Authorities

Decisions which impact on the Western Australian community are made by public officers every day and the community expects those officers to act with integrity.

The Integrity in Decision Making Framework and supporting information and checklists were developed through the collaboration of the Ombudsman, the Public Sector Commission, the Corruption and Crime Commission and the Office of the Information Commissioner.

The Framework includes guidelines that provide information and tools on integrity in decision making, which can be used to strengthen and sustain decision making processes. These guidelines highlight key points which have been identified as useful considerations for public authorities.

	YES	NO	IN DEVELOPMENT
Power Q: Do I have the power to make this decision?			
 Is there a clear understanding of the scope and nature of decisions that fall within the organisation's responsibility? 			
 Is there a clear understanding of the statutory and executive power available and any limitations that need to be considered and is clear guidance about this provided to decision makers? 			
 Is there a system of delegation in place which is recorded, authorised by the CEO and is subject to regular review? 			
 Are delegation arrangements clearly communicated to all staff and is delegation documentation easily accessible to staff? 			
 Do relevant policies, processes and guidelines include details about power and authority? 			
 Are there controls in place that ensure decisions are only made by those with the appropriate power and authority to do so? 			
Principles Q: What ethical, accountability and proportionality	principle	s apply?	•
 Are organisational goals and priorities consistent with policy? 			
 Is the concept of 'public interest' understood and explained within the organisation? 			
 Are relevant ethical codes applied within the organisation? 			
 Do internal policies include integrity principles and are they readily accessible to all employees? 			
 Are there activities undertaken that raise awareness of integrity in decision making? 			
 Do decision makers know where to seek clarification when applying the integrity principles? 			
 Are there processes in place to monitor the application of key integrity principles and potential integrity risks and report suspected misconduct? 			
 Are there controls to mitigate integrity risks and address issues identified? 			

Checklist for Public Authorities

	YES	NO	IN DEVELOPMENT		
Proper Process Q: What is the appropriate process for making this decision?					
 Is guidance provided to decision makers about how to navigate and apply the decision making process and are associated policies, guidelines, templates and precedents easily accessible? 					
 Are appropriate systems provided for decision makers to declare and manage conflicts of interest? 					
 Is guidance provided to decision makers about recording and communicating decisions and releasing information about decisions to stakeholders? 					
 Is there a system in place that provides for internal and external review of decisions? 					
 Are decision makers given the opportunity to reflect on their decision making process so they can identify areas for improvement? 					
Proportionate Outcomes Q: How can I achieve a balanced and proportionate outcome?					
 Do processes allow sufficient time for decision makers to make evidence-based decisions? 					
 Is there recognition of the competing needs the decision maker has to consider to reach a balanced and proportionate decision? 					
 Is guidance or training provided to decision makers about how the agency prioritises competing needs? 					
 Is easy access provided to precedents, templates and advice to assist decision makers to make evidence-based and proportionate decisions? 					
 Is reflective review of outcomes part of the decision making process? 					
 Is there a system in place to undertake an internal review of individual decisions when appropriate? 					
 Is there a mechanism in place to identify and manage potential risks when making decisions? 					

The Integrity in Decision Making Framework and supporting information sheets and checklists are available on the Ombudsman's website at www.ombudsman.wa.gov.au.