

## **MEDIA RELEASE**

**3 March 2020**

### **Western Australian Ombudsman visit to the Indian Ocean Territories**

Staff from the office of the Western Australian Ombudsman will be visiting the Indian Ocean Territories from 24 March to 3 April 2020. The visit is being undertaken in collaboration with staff from the Health and Disability Services Complaints Office, the Equal Opportunity Commission and the Department of Mines, Industry Regulation and Safety (Consumer Protection).

Western Australian Ombudsman Chris Field said that improving awareness of the office's services and strengthening relationships with communities were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to people living and working in the Indian Ocean Territories," Mr Field said.

Staff from the agencies will visit the Cocos (Keeling) Islands from 24 to 27 March and Christmas Island from 27 March to 3 April, and events will include:

- Complaint clinics where members of the public can bring their concerns to us (that have not been able to be resolved directly with public authorities); and
- Visits to, and liaison with, public authorities and community organisations.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

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