

# Regional Awareness and Accessibility Program

## MEDIA RELEASE

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## Western Australian Ombudsman strengthening links in the regions

Staff from the offices of the Western Australian Ombudsman and the Western Australian Energy and Water Ombudsman will be visiting Waroona, Mandurah and Boddington from 14 to 16 May 2019.

The visit is an integral part of the office's Regional Awareness and Accessibility Program, which is intended to ensure awareness and accessibility to our services by regional and Aboriginal Western Australians.

Western Australian Ombudsman Chris Field said that improving awareness of the office's services, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the regions," Mr Field said.

The events taking place in Waroona, Mandurah and Boddington include:

- Complaint clinics where members of the public can bring their concerns to us (that have not been able to be resolved directly with public authorities or providers of energy and water services);
- Meetings with Aboriginal service providers; and
- Visits to, and liaison with, public authorities and community groups.

For details of events for the visit, please go to:

<http://www.ombudsman.wa.gov.au/Community/RAAP.htm>

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