

MEDIA STATEMENT

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Joondalup strengthens Australian-Indonesian Ombudsman exchange program

The Western Australian Ombudsman's Office is participating in an information exchange program with their Indonesian counterparts – and the City of Joondalup is giving a helping hand.

Two staff from the National Ombudsman Commission of Indonesia, Mr Muhadjirin and Ms Aldebaria, are in Australia as part of the Indonesian Australian Ombudsman Linkages and Strengthening (IAOLAS) Program and are keen to learn about local government systems.

The Western Australian Ombudsman, Chris Field, says "This important program provides a tremendous learning opportunity for both countries.

"The City of Joondalup is playing a key role in providing our guests with a sound understanding of the role of local government, and how the Western Australian Ombudsman works with local government to resolve complaints."

Ombudsman services at the national and local level are gaining momentum in Indonesia, and the IAOLAS Program is strengthening capacity in this area.

Mayor of the City of Joondalup, Mr Troy Pickard, says "We are very pleased the City of Joondalup is able to help by demonstrating the benefits of an effective local government system."

The IAOLAS Program is funded by the Australian Government's international development cooperation agency, AusAID, through the Commonwealth Ombudsman's office and is being delivered locally by the Western Australian Ombudsman.

Mr Muhadjirin and Ms Aldebaria will visit the City of Joondalup and attend a Council Meeting on Tuesday 7 August.

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