

Regional Awareness and Accessibility Program

MEDIA RELEASE

18 May 2017

Western Australian Ombudsman strengthening links in the Gascoyne

Staff from the offices of the Western Australian Ombudsman and the Western Australian Energy and Water Ombudsman will be visiting Carnarvon on 22 – 23 June 2017.

The visit is an integral part of the office's Regional Awareness and Accessibility Program (**the Program**), which is intended to ensure awareness and accessibility to our services by regional and Aboriginal Western Australians. The offices of the Commonwealth Ombudsman and Health and Disability Services Complaints Office will join the visit.

Western Australian Ombudsman Chris Field said that improving awareness of the offices, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the region," Mr Field said.

The events taking place in Carnarvon include:

- Complaint clinics where members of the public can bring their concerns to us (that have not been able to be resolved directly with public authorities or providers of energy and water services);
- Meetings with Aboriginal community members; and
- Visits to, and liaison with, public authorities and community groups.

For details of events for the Gascoyne visit:

www.ombudsman.wa.gov.au/CPS_Info/RAAP.htm

Media contacts

Western Australian Ombudsman/Energy and Water Ombudsman – Rebecca Poole, Tel 08 9220 7555

Commonwealth Ombudsman – Sandra Pelham, Tel 08 9220 7553

Health and Disability Services Complaints Office – Deidre Govindan, Tel 08 6551 7620

END

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Energy & Water Ombudsman
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COMMONWEALTH
OMBUDSMAN 


Health and Disability Services
Complaints Office (HaDSCO)