

Regional Awareness and Accessibility Program

MEDIA RELEASE

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Accountability agencies strengthening links in the Wheatbelt

The office of the Western Australian Ombudsman and the Energy and Water Ombudsman will be visiting the Wheatbelt on 21 and 22 May as part of the Regional Awareness and Accessibility Program.

The Wheatbelt regional visit aims to:

- Improve awareness, accessibility and use of both Ombudsmans' services for people living and working in the Wheatbelt region; and
- Provide an opportunity for the local community to speak to staff from the offices face-to-face, including bringing a complaint to us.

Western Australian Ombudsman Chris Field said that improving awareness of the office, and strengthening relationships with regional communities, were key priorities.

"We want to ensure that our services are as accessible as they can possibly be to Western Australians living and working in the region," Mr Field said.

The events taking place in Northam include:

- Complaint clinics where members of the public can bring complaints to us (that have not been resolved directly with government agencies or providers of energy and water services);
- Meetings with Aboriginal community members;
- Visits to, and liaison with, public sector agencies, local governments and community groups.

For details of events for the Wheatbelt visit www.ombudsman.wa.gov.au/CPS_Info/RAAP.htm

Media contacts

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